

PENSIONERS' FACILITATION CENTRE

1. Dte of Pension is entrusted with the responsibility of facilitating all retired / retiring personnel on pension related matters including pension rules, regulations, policies and latest developments. Pursuant to Air Staff directives, "**Pensioners' Facilitation Centre**" has been recently established at Dte of Pension in order to provide a platform to all retired / retiring personnel for prompt resolution of their pension related queries. The formation of facilitation Centre is a part of bigger initiative underway at Dte of Pension to streamline all existing procedures for expeditious management of routine matters.

2. The centre would be beneficial by providing a unique platform to PAF pensioners' for lodging their pension related queries, which would be systematically tracked and addressed. Moreover, query lodging mechanism likely to reduce representations/petitions made to the Air Staff and resultantly conserves man-hours of the concerned Secretariats.

3. In case of any query, retiring / retired personnel may contact on the following numbers of facilitation centre during working hours:-

Mini Exchange	091-9507123
Officers' Pension	0323-9403828
Airmen Pension	0323-9403829
Civilians' Pension	0323-9403830

4. Pensioners may also contact on under mentioned numbers for further assistance:-

Director Pension	0323-9403941
Deputy Director Pension	0323-9403943
Asstt Director Pension (Officers')	0323-9403827
Asstt Director Pension (Airmen)	0323-9403821
Asstt Director Pension (Civilians')	0323-9403825
Fax Number	091-9210837

e-mail address dpension@paf.gov.pk
PAF Website www.paf.gov.pk

(SYED EJAZ HAIDER)

Group Captain

Director Pension

Air Headquarters, Peshawar

Tel Ext: 091-9507111